



Product sending procedure to MediTouch for Maintenance or fix

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Read Before Sending Products for Maintenance/Fix to MediTouch

1 How to pack MediTouch products?

1. Do not send the product with its original case.
2. Pack each product individually in a bubble bag.
3. Pack all the products in one double thickness carton box.

2 How to write the invoice?

1. Invoice must declare "returned goods for repair".
2. Write down the SN of the product.
3. Total value of the invoice should not exceed 45\$.
4. The invoice must be attached to the top of the carton box.
5. Send a copy of the invoice to MediTouch office info@meditouch.co.il for approval before shipment.

Note:

If the returned devices are sent according to the above instructions there will be no costs to MediTouch or passed on to the distributor for customs release in Israel for the returned goods.

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