

Why we need to perform firmware update?



Increase compatibility to new supporting operation systems.



Compatible performances and additional features for product support.

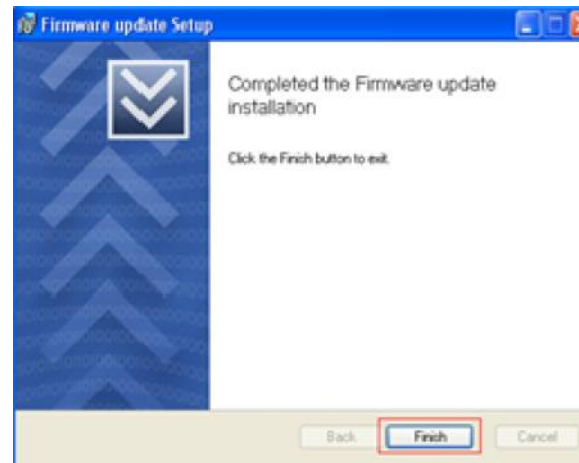
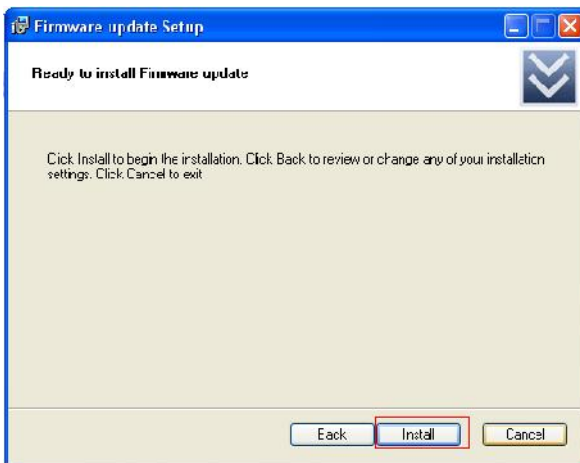
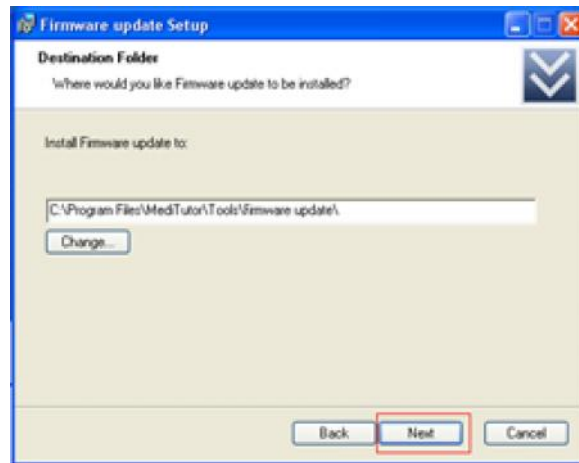
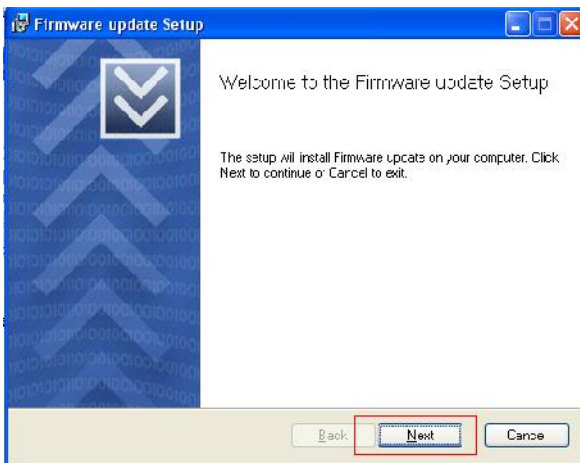


Compatible to MediTutor v.4

1 Software Installation

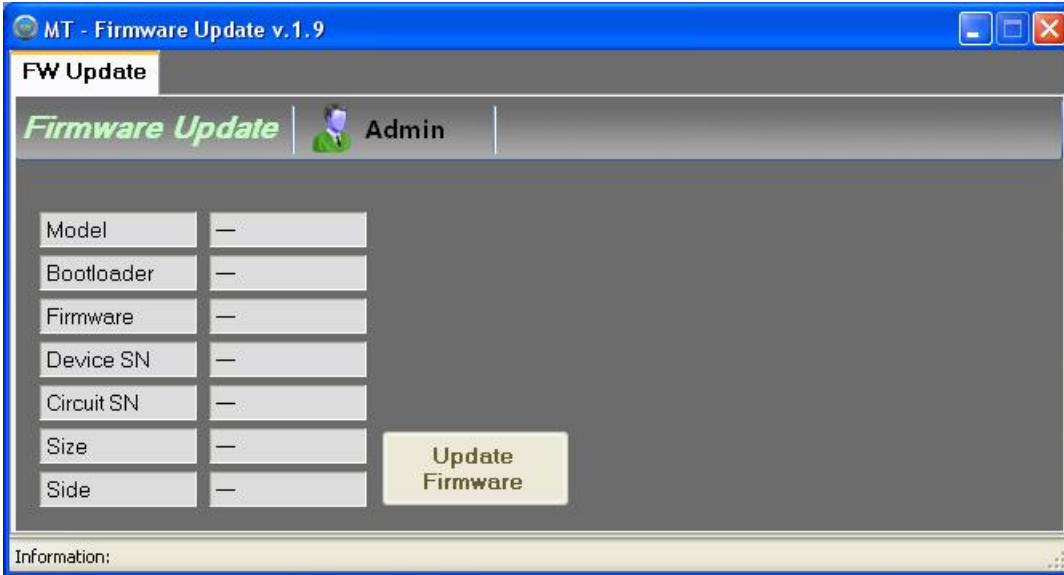
1.1 Download [Firmware updater v1.9](#)

1.2 Run the setup and follow setup instructions:

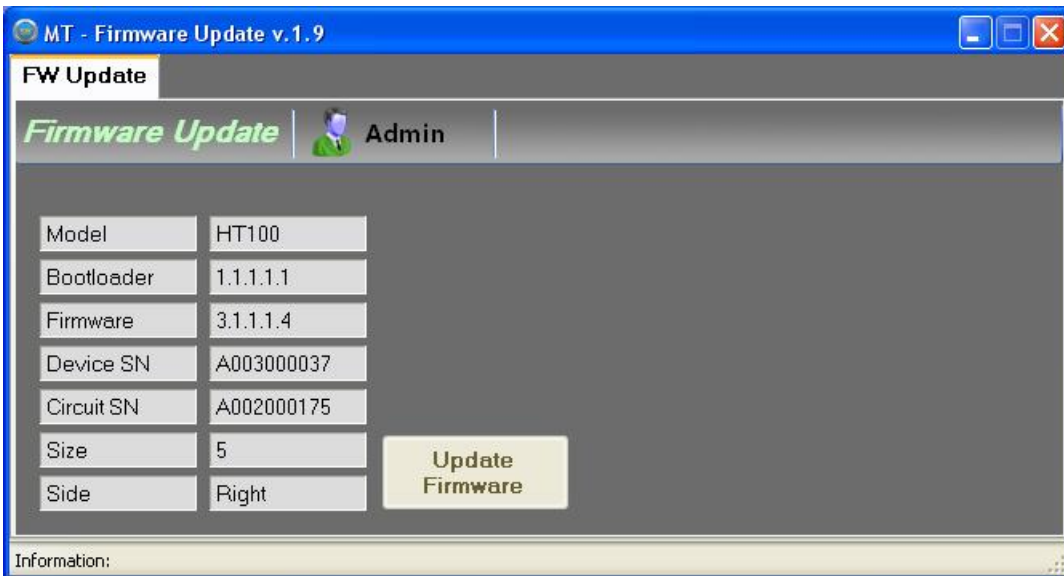


1.3 Downgrade HandTutor

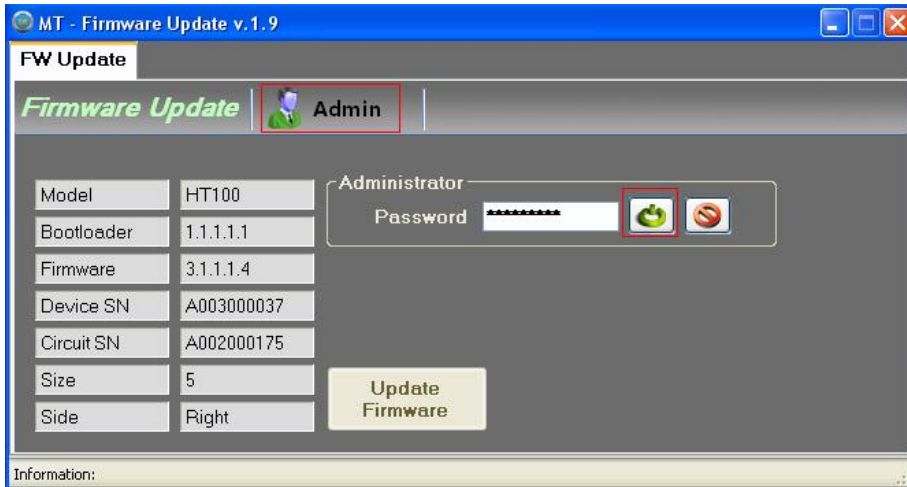
1.3.1 Start > All Programs > MediTutor > Tools > Firmware update



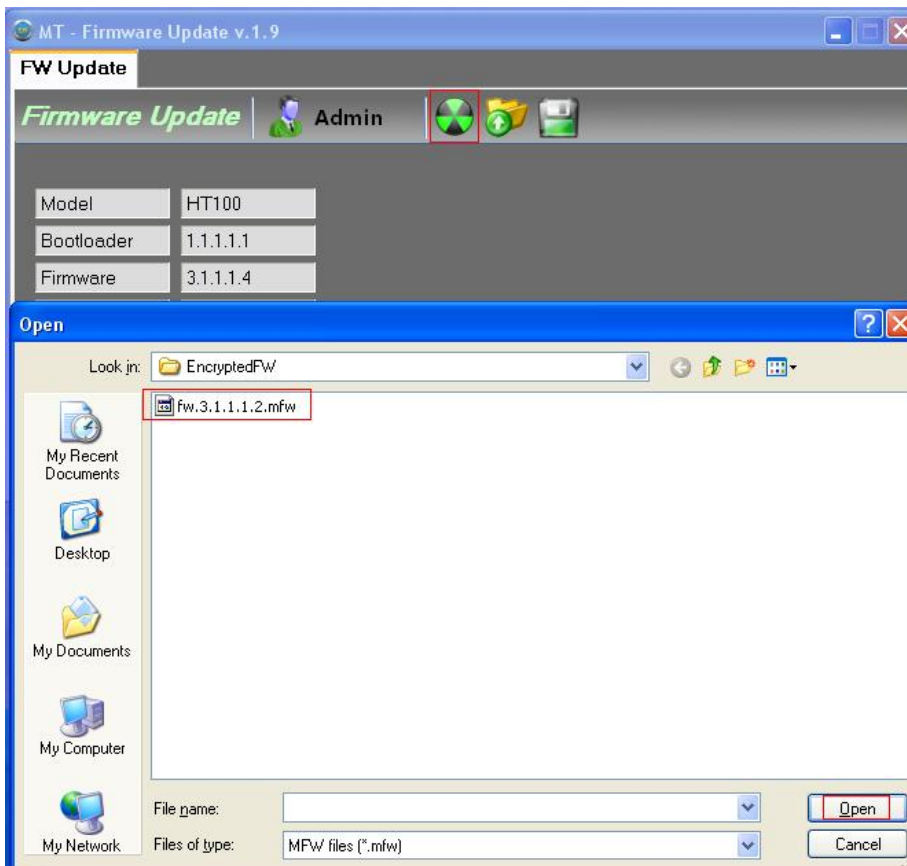
1.3.2 Connect HandTutor into USB port and verify details appear.



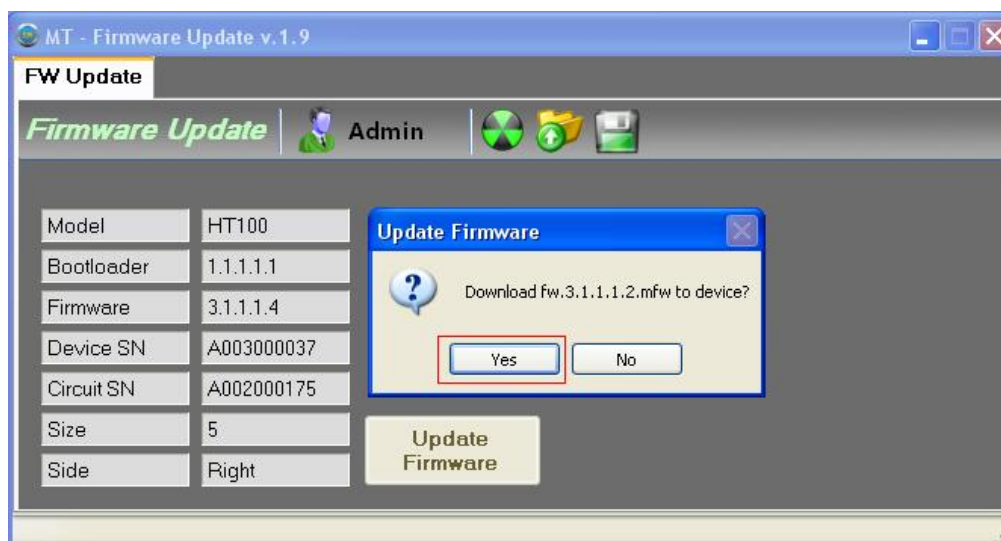
1.3.3 Press **Admin**, insert password “*smartview*” and press **ENTER**



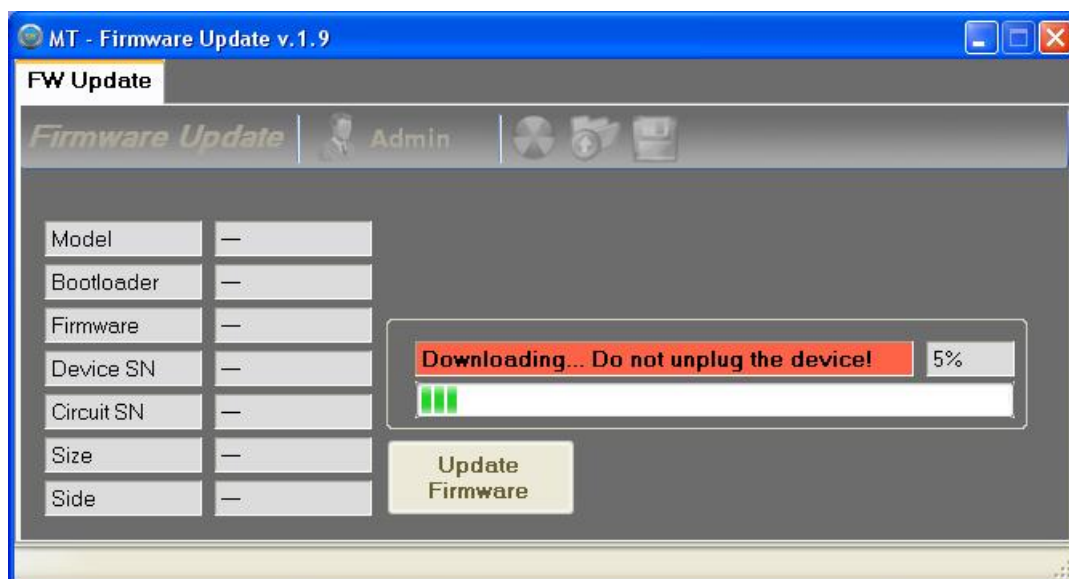
1.3.4 Press **Load Firmware file** to download and open it



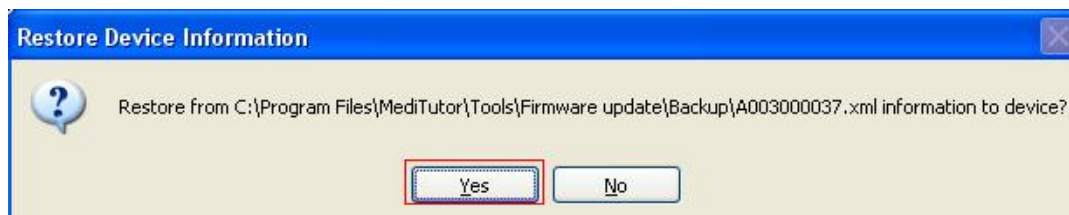
1.3.5 Press **Yes** to start downgrade



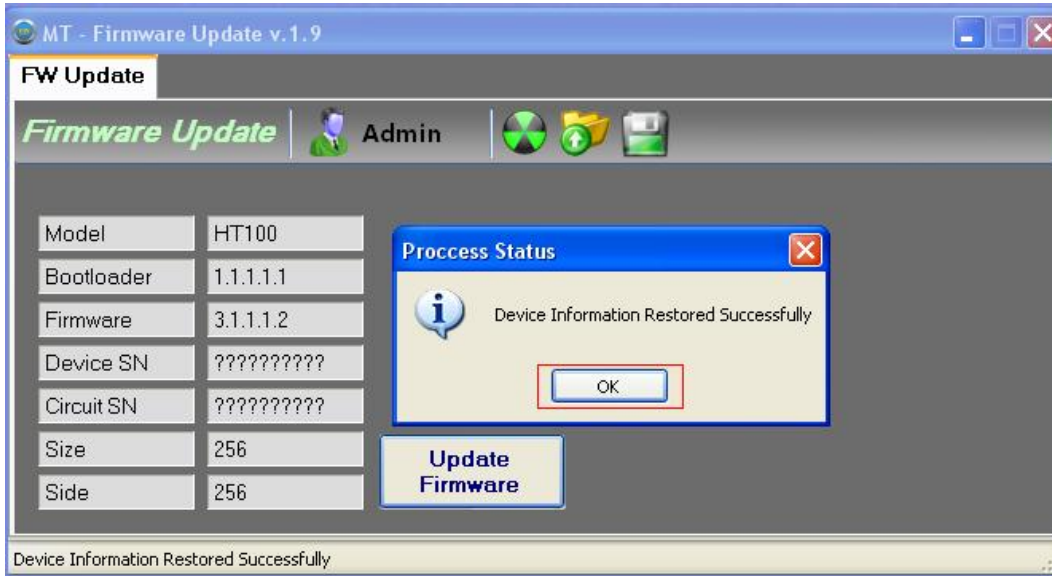
1.3.6 Do not unplug the device!



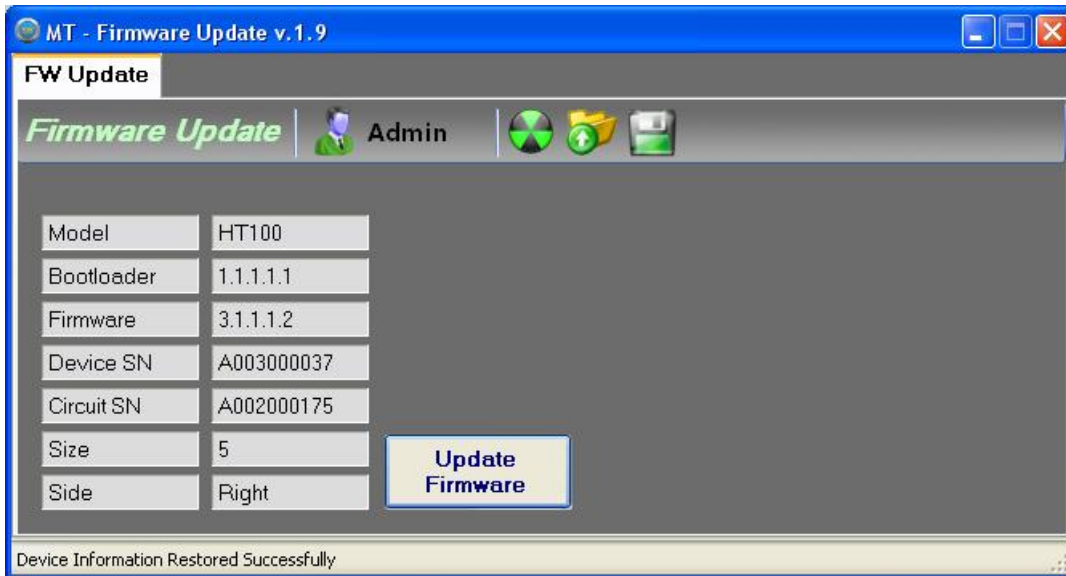
Press **Yes**



Press **OK**



Verify details appear and then **Close**



1.3.7 Login to MediTutor v.4 and verify HandTutor appear

