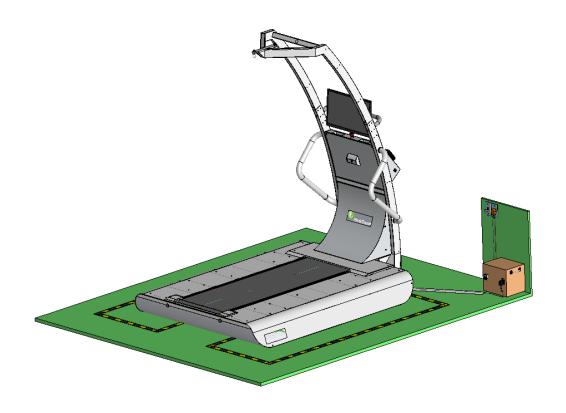


BalanceTutorTM Pre-installation Procedure

November 2023



BalanceTutor a dynamic and static postural control trainer

Date	Change description	Written by	Ver.
23 Nov 2023	Initial version	Ziv K.	231123

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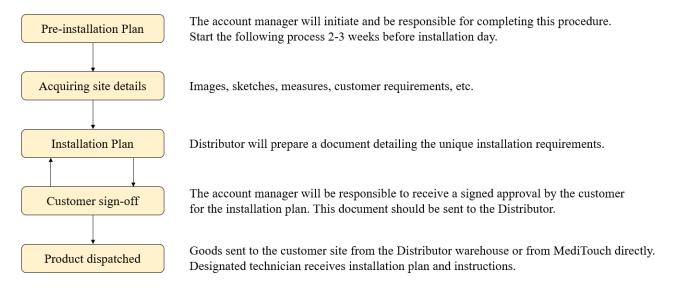
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1 Installation procedure

In order to provide a seamless installation experience, the Account Manager needs to provide Distributor with accurate and complete information of the installation site.

The Following flow-chart details the correct procedure:



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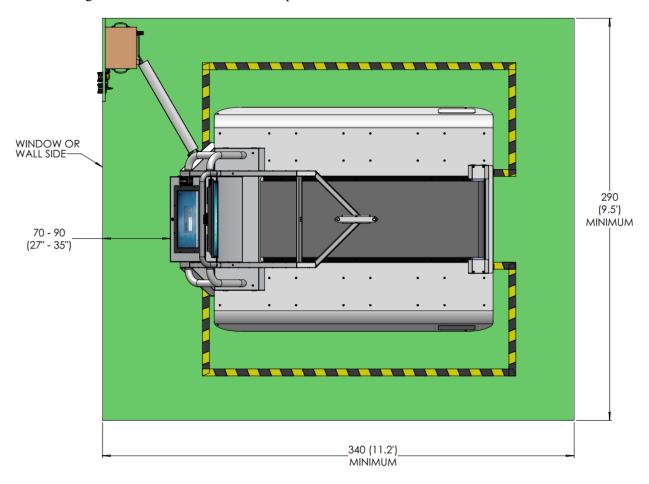
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2 Pre-installation information requirements

2.1 Minimal required installment area

The following dimensions are the minimum required to install the BalanceTutor.



Device Height	245cm (97")
Minimum Ceiling Height	260cm (103")

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Taking pictures of installment area 2.2

Please take the following photos in high res and good brightness and send them to distributor responsible person to prepare an installation drawing.

- 1. The dedicated area for the installment.
- 2. Closest electrical power source and internet outlets.
- 3. Circuit breaker from the electrical board dedicated for the BalanceTutor.
- 4. Access pathways from the expected drop-off crate location to the instalment area. Consider taking pictures that will include the following: Stairs, elevator, doors, corridors etc.
- 5. Send room dimensions and sketch out where customer suggest the BT placement will be.

Installment area considerations

Consider the following when you plan the location of the device:

- 1. The perturbation platform moves both right and left ±20cm (7.5") from the centerline at high speed. Therefore, consider device orientation to have minimal interaction with free walking area from the sides of the device.
- 2. Avoid any impact/collision with an entrance door (in case of a small room).
- 3. Ensure there are no water sources that might influence the BalanceTutor in case of a fault air condition, pipelines, etc.); warranty can be void in this case.
- 4. In case of a camera capture system, consider appropriate distances.

2.4 **Electrical & Internet requirements**

1. Prepare a dedicated power line with the following properties:

Area	Description	Outlet type	
Worldwide	1. Single Phase 3Wire: 230V AC L/N/GND 50/60 Hz CB=16A	According	
	2. Power Cord: 2.5mm ² x 3	local standards	
USA	1. Single Phase 3Wire: 240V AC L1/L2/GND 60Hz CB=15A	6-20R NEMA	
	2. Three Phase 4Wire (Wye): 208V AC L1/L2/GND 60Hz CB=15A		
	3. Power Cord: 13AWG x 3		
Reference: https://ctlsys.com/support/electrical service types and voltages/			

- 2. Prepare an electrical power plug: right angle, non-fused, industrial grade, UL/EU standard compliance.
- 3. Maximum length of the cable between the BalanceTutor to the isolation transformer is 3m (10ft).
- 4. Prepare a dedicated internet physical line with an RJ45 socket box located near the electrical outlet and confirm this line exposed to internet without any port restrictions. Alternatively, prepare a Wi-Fi hot spot. Both lines recommended be outside of the organization domain.

2.5 Crate disposable

The account manager will verify with the client that a disposable area is available for the wooden crate. If the client does not have such an area, the account manager will prepare an alternative and notify the distributor.

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